



HYNDBURN

The place to be
an excellent council - as rated by the audit commission

CHANGING NEIGHBOURHOODS

Neighbourhood Management
Annual Report
2007 — 2008



Hyndburn Neighbourhood Team
Neighbourhood Management in Hyndburn
Funded by Elevate East Lancashire

"Changing Neighbourhoods" - the Neighbourhood Management Annual Report
approved by Hyndburn Borough Council's Cabinet - 15th October 2008

CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report
2007 – 2008



CLLR PETER BRITCLIFFE
LEADER
HYNDBURN BOROUGH
COUNCIL

Looking back over the past year of Neighbourhood Management activity it is easy to see that this has been another busy and successful year.

For those living in the neighbourhoods where this operates I know that the work of the Neighbourhood Management Boards and Teams is highly valued; and from this Annual Report it is easy to see why.

Change is happening in our more deprived wards and neighbourhoods; some very easy to see when buildings are refurbished or removed and some, often that undertaken by Neighbourhood Management, less immediately obvious but equally as important in improving the quality of life for the local community.

Neighbourhood Management is making a key contribution to the work of the Council which was recognised in the Audit Commission's CPA Assessment of the Council. The work of Neighbourhood Management supports the aims and objectives of the Council's Sustainable Community Strategy, whilst at the same time responding to issues and concerns raised by local residents. Working in partnership with other agencies and organisations is a key theme in this Annual Report and I am well aware that often these, too, are benefiting the whole of the borough as well as the residents and communities in the neighbourhood management areas.

I am pleased that Elevate East Lancashire, through the initial outcomes of its review of neighbourhood management, has indicated how much it values and will seek to support it. Likewise as a Council we will be looking at how we can best determine a future role for Neighbourhood Management, not only in the Housing Market Renewal areas, but possibly in other areas of the borough as well.

Finally I would like to express my appreciation to all those involved in the delivery of neighbourhood management here in Hyndburn, both full time staff and the volunteers from the community who serve on the local Neighbourhood Management Boards and are becoming increasingly involved in the delivery of community services and activities.

Peter Britcliffe

CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



Hyndburn Neighbourhood Team
Neighbourhood Management in Hyndburn
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WELCOME TO THE 2007–2008 ANNUAL REPORT for Neighbourhood Management in Hyndburn. This Annual Report covers the period from April 2007 to July 2008 and builds on the previous, 'A Year in the Neighbourhoods' report for 2006–2007 published in June 2007.

This "Changing Neighbourhoods" Report includes the new Neighbourhood Management area of Scaitcliffe & Spring Hill. Although organised and funded independently of Hyndburn Borough Council the Scaitcliffe & Spring Hill Neighbourhood Management Board have followed the pattern of the other three established neighbourhood management areas and see themselves as part of the 'Hyndburn Neighbourhood Team'.

Neighbourhood Management in Hyndburn

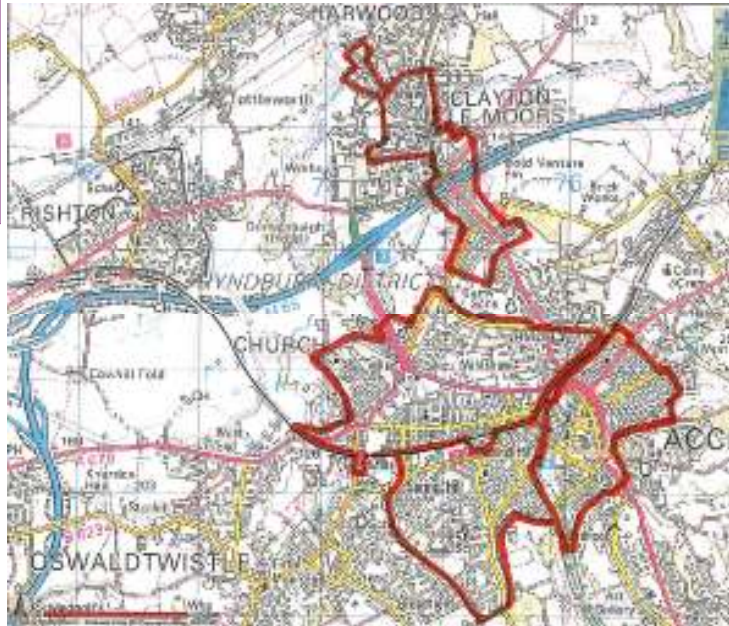
Neighbourhood Management is a process that enables local residents to have more influence over the way services are delivered in the area where they live and that encourages service providers to focus on the needs of neighbourhoods.

In Hyndburn there are now four areas with Neighbourhood Management serving over 12,500 properties:

- **Clayton le Moors**
- **Church, Central & Milnshaw**
- **Peel & Barnfield**
- **Scaitcliffe & Spring Hill**

Each area has its own **Neighbourhood Management Board** made up of the local ward Councillors, Lancashire County Councillor, local community members and representatives from service providers such as the council, police, etc.

As well as working with the service providers the Boards provide direction for the local Neighbourhood Teams through the annual **Area Work Plans**.



Delivering Neighbourhood Management

HYNDBURN BOROUGH COUNCIL has overall responsibility for Neighbourhood Management with delivery being undertaken in Clayton le Moors and Church, Central & Milnshaw by **Eaves Brook Housing Association** and in Peel & Barnfield by **Accent Regeneration**.

Scaitcliffe Community Centre is delivering Neighbourhood Management in the Scaitcliffe & Spring Hill area.

All the Neighbourhood Management Boards operate as a sub-group of the relevant Area Council providing reports at each Area Council meeting.



CHANGING NEIGHBOURHOODS

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Neighbourhood Management Overall

In the past year an increasing number of activities and initiatives have taken place involving more than one of the Neighbourhood Management areas. As well as contributing to changes and improvements in the neighbourhoods, working across the areas is a more efficient and effective way of working.



CLEAN & TIDY SERVICE LEVEL AGREEMENT

The Clean & Tidy Service Level Agreement covers cleanliness of streets and open spaces, waste collection, dog fouling, graffiti removal, abandoned vehicles and grass cutting. This Agreement covers the two Neighbourhood Management areas of CLAYTON LE MOORS and CHURCH, CENTRAL & MILNSHAW.

Partners involved were:

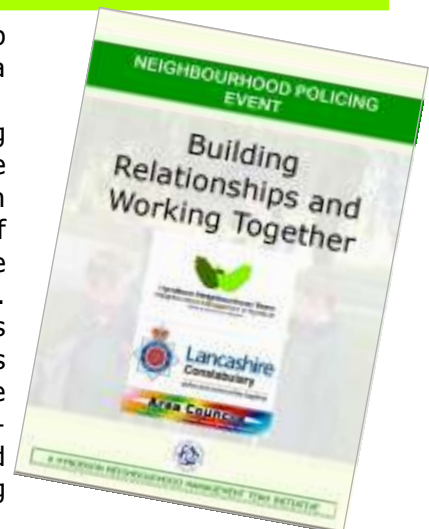
- Hyndburn Borough Council's Cleansing Services, Environmental Health and Parks Departments
- Lancashire County Council
- Hyndburn Homes
- Eaves Brook Housing Association
- Residents

Leaflets were distributed to every household in both areas in partnership with the Youth Offending Team.

NEIGHBOURHOOD POLICING CONFERENCE

Lancashire Police have been working closely in partnership with Neighbourhood Management resulting in a **Neighbourhood Policing Conference** in October 2007.

With over 50 delegates from the neighbourhood policing teams, Neighbourhood Management, Area Councils and the Community Safety Partnership, the event provided an excellent opportunity to develop a better understanding of each other's role in the neighbourhoods. Alongside presentations from each of the teams represented there were opportunities for informal discussions and relationship building between all the teams.



Following the Neighbourhood Policing Conference ongoing discussions between Neighbourhood Management and Lancashire Police have resulted in the development of draft proposals for Neighbourhood Multi-Agency Teams covering the whole of the Borough. Work on this is ongoing, but has already been well received by the Community Safety Partnership.

(See "The Future" section of this Annual Report for more details on the Neighbourhood Multi-Agency Teams)

CHANGING NEIGHBOURHOODS

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Hyndburn Neighbourhood Team
Neighbourhood Management in Hyndburn
Funded by Elevate East Lancashire

Neighbourhood Management Overall

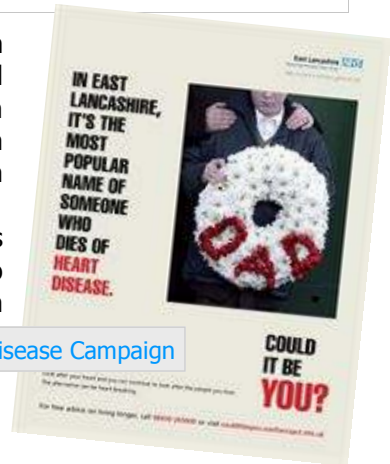
East Lancashire PCT - Health Inequalities Project

Following the HEALTH SUMMIT in October 2007 East Lancashire PCT and its partners, including Hyndburn Borough Council, pledged their support for the "saving a million years of life" campaign.

In Hyndburn those areas identified as having major health issues are, with the exception of Huncoat, Neighbourhood Management areas. Working with the PCT and partners from other boroughs in East Lancashire a scheme has been established to appoint a number of **Neighbourhood Health Workers** across East Lancashire.

Hyndburn will receive the equivalent of 1 1/3 Health Workers which will work out as a full time member of staff attached to the Neighbourhood Management teams, and a third of an officer's time in Huncoat.

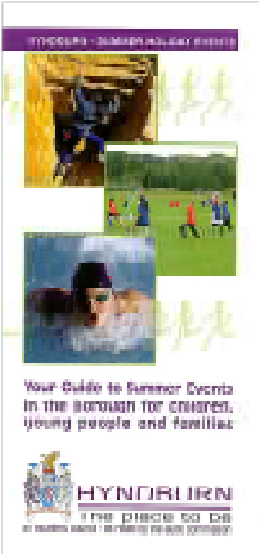
One of the PCT poster from the Heart Disease Campaign



East Lancashire PCT - Health Trainers

Although the Health Trainers scheme has already been operating in parts of East Lancashire this is a new scheme for the Hyndburn area. Health Trainers are often community members who have been trained in using a range of techniques and approaches to encourage residents to review their life style with a view to encouraging and supporting them to adopt a more healthy approach to living. Currently two of the Neighbourhood Management staff have been trained as Health Trainers and they will be working with PCT staff to encourage other local residents to take part in the scheme.

Holiday Activities "Market Place" Event



Neighbourhood Management is committed to supporting the development of a range of activities for young people across the areas where it works. As part of this commitment an event took place in April 2008 to bring together as many agencies as possible who would be able to offer activities and events for children and young people during the school holidays.

The HOLIDAY ACTIVITY "MARKET PLACE" Event was a joint initiative of Neighbourhood Management and Area Councils, with support from the Community Safety Partnership. The "Market Place" event enabled organisations to 'trade' information with each other and explore possibilities for better partnership working in the future.

One, very practical, outcome of the day was the production of a leaflet with details of a wide range of activities and events for children and young people being offered during the school summer holidays. Joint funded by the

Community Safety Partnership, Area Councils and Neighbourhood Management the leaflet was distributed to community centres, schools, libraries, Leisure Centres and Council buildings across the borough.

Nearly 40 delegates attended representing 17 different organisations and agencies from New Era to Howarth Art Gallery, Lancashire Police to Leisure in Hyndburn

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Neighbourhood Management Overall

Neighbourhood Management Team Training & Development

During the year Neighbourhood Management Team members attended a wide range of training and development events and opportunities, either as individuals or as a Team.



In March 2008 all the Neighbourhood Management staff attended the "DO-IT-YOURSELF COMMUNITY ACTION" seminar event held at the National Communities Resource Centre, Trafford Hall, near Chester. As well as a presentation by Liz Richardson looking at examples of community action good practice there were a range of workshop sessions covering issues such as:

- 'Bringing people together and widening decision making'
- 'Community engagement at a strategic level'
- 'Tackling community cohesion'

The two day seminar event not only provided a training opportunity for the NM staff but was a useful "team building" exercise with staff from all four of the NM areas present. Funding for this was provided jointly from Neighbourhood Management funds and by Eaves Brook Housing Association.

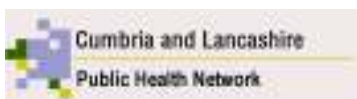


The Chartered Institute of Housing

CHARTED INSTITUTE OF HOUSING - NEIGHBOURHOOD MANAGEMENT CONFERENCE:

Attended by Robert Ruston.

The programme included a report on the assessment of the National Neighbourhood Management Pathfinder programme and examples of "good practice" from a number of neighbourhood management initiatives around the country.



CUMBRIA & LANCASHIRE PUBLIC HEALTH NETWORK HEALTH TRAINER CONFERENCE:

Attended by Robert Ruston

This event looked at the possibility of developing a Health Trainer network in the neighbourhood management areas.



NWIN—Communities of Interest: Neighbourhood Working Network

Attended by Robert Ruston and Paul Stanners

A conference to launch the regional Network and establish a Steering Group.

Following the event Robert Ruston was invited to join the Steering Group to develop the work and role of the Network in the North West.



Lancashire
Constabulary
police and communities together

LANCASHIRE POLICE: NEIGHBOURHOOD MANAGEMENT SUMMIT:

Attended by Robert Ruston and Paul Stanners

This Summit provided an opportunity to explore Lancashire Police plans for developing their role in neighbourhood management.



Neighbourhood Regeneration Officer, Clive Hart, from the Clayton neighbourhood management area is studying for the Foundation Degree in Neighbourhood Management at the East Lancashire Institute of Higher Education in Blackburn.

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Community Involvement & Engagement

Neighbourhood Management Boards

Each of the four Neighbourhood Management Areas has its own local **Board** made up of the ward Councillors, Lancashire County Councillor, local residents and representatives from service providers.

Over 40 local Residents are regularly involved in the Neighbourhood Management Boards

Over 40 local residents are regularly involved in the Neighbourhood Management Boards. As many of these residents are on the Boards as representatives of other community groups and associations there is a high level of community involvement in all of the Neighbourhood Management areas.

Regular Board meetings - every 4 or 6 weeks - also provide opportunities for residents to comment on and contribute to the delivery of services in their areas.



Neighbourhood Management Offices

Enabling residents to contact and engage with Neighbourhood Management is a key aspect of this initiative. There are 4 Neighbourhood Offices each providing a range of information, resources and facilities that are relevant to their area. The offices are used by other agencies for drop-in and surgery sessions, and at Clayton the Community Police Team have a base within the building.



Church, Central & Milnshaw office—originally in India Street; moved to new Eaves Brook office, summer 08



Clayton le Moors Office - interior



Peel & Barnfield Office in Woodnook



Scaitcliffe & Spring Hill Office in the Scaitcliffe Community Centre



Community Involvement & Engagement

Walk-Abouts & Street Audits

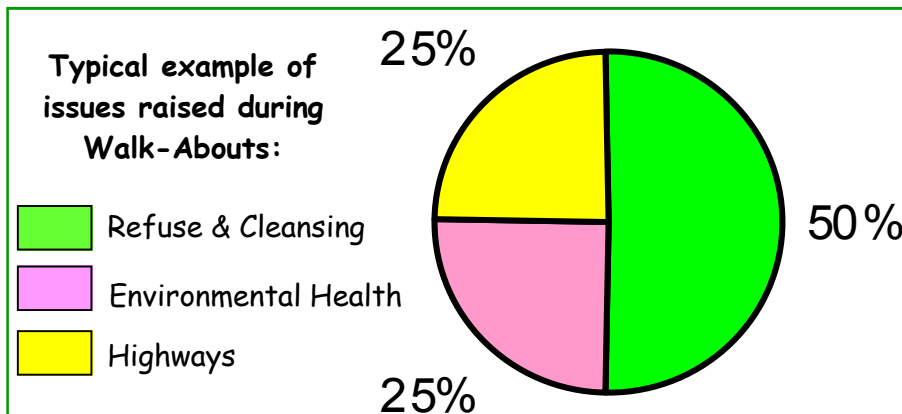
Regular contact with residents and the local community is a core part of Neighbourhood Management and one of its main ways of achieving this is through the Walk-Abouts and Street Audits. Usually involving members of the Neighbourhood Management Team, Community Police Officers and representatives from a range of other agencies the "walks" are deliberately restricted to a small number of streets and last for no more than 1½ hours.

- Clayton - 4 or 5 streets; Walks take place every 2 weeks
- Church, Central & Milnshaw - 4 or 5 streets; Walks take place every 2 weeks
- Peel & Barnfield - 2 or 3 streets; Walks take place once a month, alternating between the two areas.
- Scaitcliffe & Spring Hill - Walks arranged as needed.



Prior to each Walk-About 'issue cards' are distributed to residents for them to report any problems or raise any issues that they have. In Clayton and Church, Central & Milnshaw residents have the option of placing these in their front window as a way of indicating that they would like to talk to a member of the team on the Walk-About.

Each of the Neighbourhood Management areas aims to visit every street either once or twice during the year, depending on the size of the Neighbourhood Management Team. This ensures that every part of the area is visited and an opportunity is provided for issues and concerns to be raised. In addition Neighbourhood Management will also work with residents on community clean up events such as the NEAT STREETS initiative or locally arranged "skip-drives" and rubbish amnesties.





Community Involvement & Engagement

Street Ambassadors

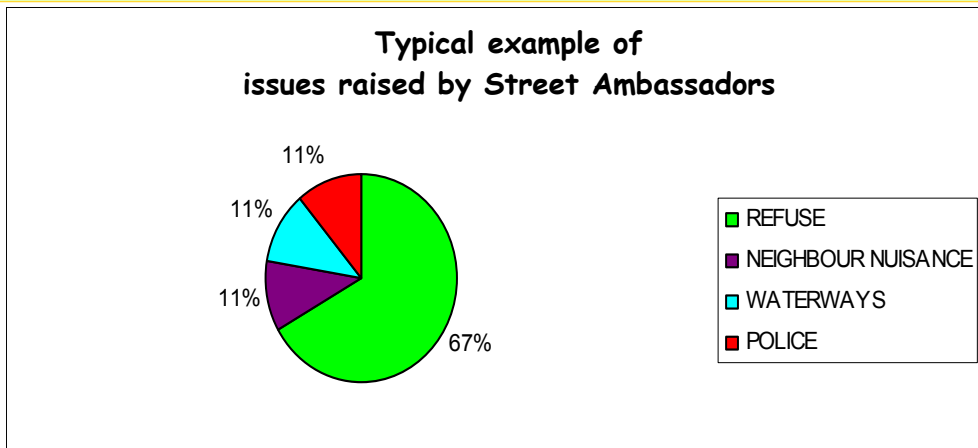
The **Street Ambassadors** scheme operating in the Neighbourhood Management areas in Hyndburn is another key aspect of community involvement and has adopted a slightly different approach to some of the other schemes operating in the East Lancashire area.

- If they wish, Ambassadors can remain anonymous - this will often encourage them to report more serious issues, especially around anti-social behaviour, with less likelihood of any repercussions
- The Ambassadors are contacted every 2 weeks by the same member of the Neighbourhood Management team, helping to build a good working relationship and giving both the Ambassador and the Neighbourhood Management Team confidence in the scheme
- All issues raised by the Ambassadors are logged by the Neighbourhood Management Team member and reported on to the relevant agency or authority.
- Maintaining regular, fortnightly, contact enables the Team to follow up, and report back on the issues raised. This also helps to monitor the Service Level Agreements.



STREET AMBASSADORS - THE FACTS:

- There are currently **12** in the **Clayton le Moors** area and **25** in the **Church, Central & Milnshaw** area, with **Peel & Barnfield** and **Scaitcliffe & Spring Hill** due to start recruiting Street Ambassadors in Autumn 2008.
- On average **35** issues/problems are reported by the Street Ambassadors each month.
- As a result of Street Ambassador reports **3 arrests** have been made by **Lancashire Police** and a letter of commendation received from the local Police Inspector.
- Street Ambassadors reports have helped **Environmental Services** to identify offenders resulting in a number of Enforcement Notices being issued.



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Partnership Working



Whilst the focus of Neighbourhood Management is very much on making a difference in the neighbourhoods it is also recognised that this can often be aided by engaging with other partnerships and agencies that are also working to achieve similar outcomes. There is also value in learning from others undertaking similar work and sharing "good practice" can be a real help in delivering the best for the residents and communities of Hyndburn.

Neighbourhood Management - Links to other Partnerships

Neighbourhood Management is represented on the following partnerships and bodies, often on working and/or theme groups as well as at a more strategic level:

- Hyndburn Community Safety Partnership (CSP)
- Hyndburn's Local Strategic Partnership (LSP)
- Pennine Lancashire Neighbourhood Managers Network (PLNM Network)
- East Lancashire PCT Geographical Inequalities Working Group
- Elevate's Creative Housing Market Renewal Group – Hyndburn Borough
- Elevate's Neighbourhood Management Review Group



LSP



PENNINE LANCASHIRE
NEIGHBOURHOOD
MANAGERS
NETWORK



Neighbourhood Management - Partnership Working

Whilst each of the Neighbourhood Management areas will develop their own partnership working on specific projects, there are a number of agencies and organisations that work with Neighbourhood Management across all the areas. Examples of partnership working include:



Hyndburn Borough Council:

- Regeneration Officers involved in 3 local Boards.
- Environmental Health and Cleansing Services officers involved in Walk-Abouts and Street Audits.



Lancashire Police:

- Community Beat Managers are on all the NM Boards.
- A Police Reporting Base is located in the Clayton Neighbourhood Management Office.
- Joint development of a Neighbourhood Multi-Agency Team approach.



East Lancashire PCT:

- Working with the PCT on the Health Inequalities and Saving a Million Years of Life (SMYL) campaigns resulting in a Neighbourhood Health Worker joining the Team in Summer 2008.



Lancashire Fire & Rescue:

- Community Safety staff attend Walk-Abouts and Street Audits.

Lancashire County Council:

- County Councillors are members of all the Neighbourhood Management Boards.

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Making Neighbourhood Management Known

Neighbourhood Management SHOWCASE Events - Summer 2007

A range of events were planned for July 2007 linked to local school Sports Days to raise the profile of Neighbourhood Management within the existing areas. An outdoor display was also planned for 2 days in the centre of Accrington, again to raise awareness of Neighbourhood Management in the borough.



Due to very poor weather conditions most of the local schools Sports Days were cancelled, but Neighbourhood Management attended the Sports Day event at **Hyndburn Park School**. Alongside the **Accrington Town Centre** events the outdoor display went to **Barnes Square** in Clayton, and presentations and literature distribution took place at **All Saints Church**, Clayton and at **Dale Street Mosque**.

At least 2 residents expressed an interest in joining their local Neighbourhood Management Board and in Clayton there was interest in establishing a new Neighbourhood Watch Area.

Number of residents contacted or engaged at each event:	
Barnes Square, Clayton	25
Dale Street Mosque	300+
All Saints Church, Clayton	200+
Accrington Town Centre	100+
Hyndburn Park School Sports Day	50+

Neighbourhood Management in THE BEACON



Neighbourhood Management features in both the Autumn 2007 and Summer 2008 editions of the Council's newspaper for residents, THE BEACON. Published once a year, THE BEACON provides information for residents on the full range of Council services and facilities, plus information from partner agencies such as the East Lancashire PCT.

Neighbourhood Management is featured along with other articles about the regeneration of neighbourhoods in the borough and includes quotes from a local resident and from the vice-chair of the Church, Central & Milnshaw Board.

The Beacon
The newspaper for all residents of Hyndburn



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Making Neighbourhood Management Known

Local Media and the Press

During the past year articles about the work of Neighbourhood Management have regularly appeared in the local press* and good relationships have been developed in all the areas with the local reporters. The majority of articles present a very positive image of the work of the Neighbourhood Management Teams and have been helpful in promoting neighbourhood management in the borough.

Regular Neighbourhood Management activities such as the Community Cinema and Youth Activities are also promoted through the local press.

*Local press: **Accrington Observer**
Lancashire Telegraph

Booze-free zone on cards for town

‘We will consult the landlord affected by...’

Community house opens its doors

£150K grant: Area to benefit

New group will help with community

A PLAN to create a booze-free zone on cards for town... We will consult the landlord affected by... The plan has already been... The town of Hyndburn... The plan is to create a booze-free zone on cards for town... We will consult the landlord affected by... The plan has already been... The town of Hyndburn...

A COMMUNITY house has opened in the Woodcock area of Accrington... The house, of 10 rooms, is a converted garage... It is a great example of a neighbourhood... The house is a great example of a neighbourhood... The house is a great example of a neighbourhood...

Specialist Media

In addition to local media coverage Hyndburn Neighbourhood Management has been featured in a number of other publications, both local and regional.

The launch of a Community Police Team vehicle by the Church, Central & Milnshaw Neighbourhood Management Team was covered in the local press, but also had a full page article in the **Community Safety Partnership** newsletter in Spring 2008.

Elevate's Annual Report for 2006-2007 included an extensive interview with Alan Pearson, Vice-Chair of the Church, Central & Milnshaw Neighbourhood Management Board, who was the only local resident featured in the report



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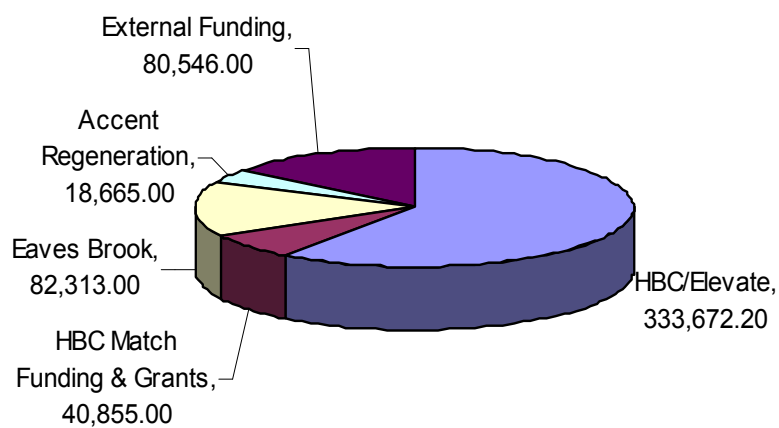


Neighbourhood Management funding

The majority of funding for Neighbourhood Management in Hyndburn comes through the Council as part of the Housing Market Renewal funding from **Elevate East Lancashire**. Funding for the Scaitcliffe & Spring Hill area has been secured by Scaitcliffe Community Centre from Fair Share Lottery Funding.

In addition there is 'match funding' from **Hyndburn Borough Council** and the key delivery partners **Eaves Brook Housing** and **Accent Regeneration**.

NEIGHBOURHOOD MANAGEMENT FUNDING 2007-2008



FUNDING NOTES & EXPLANATIONS:

HBC/Elevate: funding received by the Council from Elevate East Lancashire for the delivery of neighbourhood management in the Housing Market Renewal (HMR) areas.

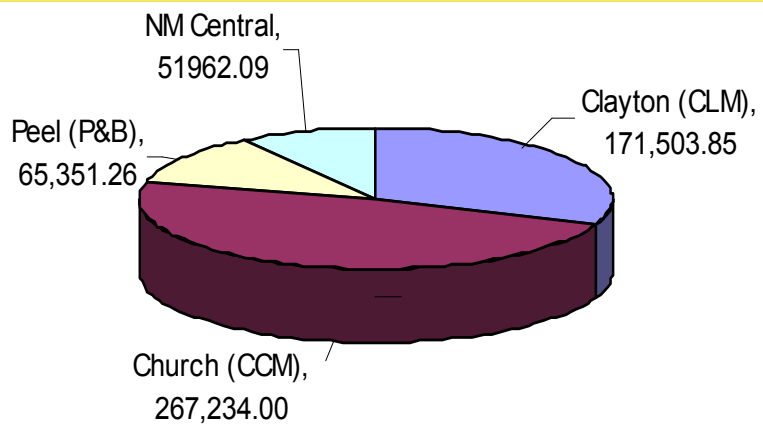
HBC Match Funding & Area Council Grants: funding in kind, (officer time, resources etc) and grants from Area Councils for specific projects and initiatives.

Eaves Brook Housing: funding and/or officer time and resources provided.

Accent Regeneration: funding and/or officer time and resources provided.

External Funding: funding secured from other sources, usually for specific projects and initiatives and includes funding from: LCC, HomeWise, CVS, Accrington College, SRB6.

HOW THE NEIGHBOURHOOD MANAGEMENT FUNDING IN 2007-2008 WAS ALLOCATED TO EACH AREA



SCAITCLIFFE & SPRING HILL



Scaitcliffe & Spring Hill Neighbourhood Management Team was established in March 2008 with funding of £148,433 for a 3 year project from the Fair Share Lottery fund. Funding has covered the costs of employing a full time Neighbourhood Regeneration Officer, the establishment of a Neighbourhood Office within Scaitcliffe Community Centre and setting up an annual interventions fund for projects and events in the area.

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The Future

Neighbourhood Management Review & Future Proposals

Neighbourhood Management has been functioning in Hyndburn since 2005 and there was a need to review both the way it has been delivered and what added value it has brought to the Borough, as well as considering the options for a way forward for neighbourhood management over the next three years.

Whilst there is a perception in the neighbourhood management areas that it has real value and has made a difference to those areas, this Review provides some additional hard data to support this view, where available, and to highlight aspects of neighbourhood management that appear to have been less successful.

The Neighbourhood Management Review was approved by the Council's Cabinet in March 2008 and now forms the basis for developing both the role of Neighbourhood Management and the way in which it is delivered over the next three years.



ELEVATE East Lancashire

A review of neighbourhood management across the Pennine Lancashire area is currently being undertaken by Elevate to assess its impact on the housing market regeneration programme. A full report is anticipated by Autumn 2008, and this review will influence future funding and direction for neighbourhood management. The development of a performance management framework, to better monitor and measure outcomes will be a key element of this review.

Neighbourhood Management Boards

A series of Joint Board events, starting in July 2008, will look at the possible future roles and responsibilities for the Boards. This will take into account possible changes in the funding of neighbourhood management, the development of multi-agency approaches and the possibility of neighbourhood management being extended to other areas in the borough.

Neighbourhood Multi-Agency Teams (MATS)

One of the key proposals for the future of Neighbourhood Management in the Review document was to investigate the possibility of establishing Neighbourhood Multi-Agency Teams as a means of both improving service delivery in the neighbourhoods and supporting the future delivery of Neighbourhood Management. Lancashire Police have also been looking at the development of a form of multi-agency problem solving teams for Hyndburn and the Neighbourhood MATS seeks to bring these two strands together. Work is ongoing to develop this proposal and the details of who should be involved and how can these Teams could work both in Neighbourhood Management areas and also across the borough.

Neighbourhood Health Workers & Health Inequalities

The Neighbourhood Health Worker, Fiona Muir, joined the Hyndburn Neighbourhood Team in summer 2008 and will be in post as part of a three year project. Fiona's main area of work will be in the Central, Spring Hill and Barnfield wards but will also be working with neighbourhood management teams on developing a health focus across all the areas. With a key focus on improving access to health services, especially for the groups within the neighbourhoods who have in the past proved hard to reach, this will be an important development for neighbourhood management in the borough.



THE NEIGHBOURHOODS

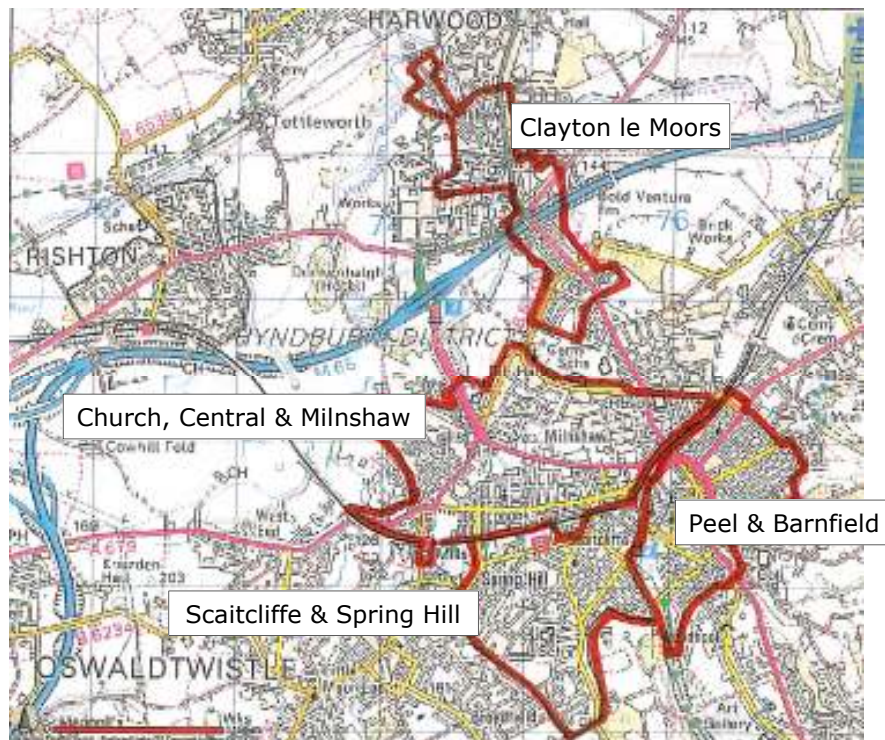
The following Section of this **Annual Report** contains the reports from each of the **Neighbourhood Management Areas** in the borough, giving an indication of the type and quantity of work undertaken by each one. It is not possible to include details of every activity or initiative that has taken place, but this reports concentrates on those which have had most impact in the neighbourhoods, often demonstrating good partnership working in the process.

PEEL & BARNFIELD

CHURCH, CENTRAL & MILNSHAW

CLAYTON LE MOORS

SCAITCLIFFE & SPRING HILL



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PEEL & BARNFIELD

I read many reports but look for the actions, and whilst it's hard as a Board to deliver our own expectations we are trying our best, and we are starting to deliver.



Graham Jones
Chairman of
Peel & Barnfield
Board

Community Pride Team has been very effective in helping us to keep on top of some of the environmental issues in the area. We still have a long way to go, but the Team, along with the regular street walkabouts, are beginning to make a difference.

The Visual Blight Project is making an impact and we are now starting to see enforcement action taken against those scruffy sites and properties that create a local eyesore. Through the Neighbourhood Services Co-ordinator and the Community Pride Team low level visual blight such as dirty back yards and rubbish in back alleys is being dealt with on a daily basis.

Drop In Office – find a way to improve our community, report problems, get advice on problems, and how to make your community and your life better. Since the Neighbourhood Office opened in November it has developed into an important community base with a number of partner organisations using the office on a regular basis. As you will see in this report the office is very well used by local residents contacting the Neighbourhood Management Team and other agencies with a wide range of issues and concerns.

Future Plans include recruiting Street Ambassadors and developing a Regeneration Plan with specific planning policies for the area.

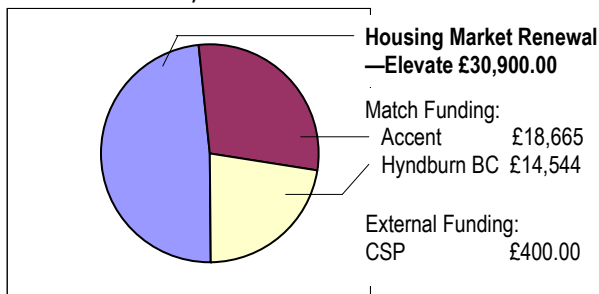
Neighbourhood Management is working and is committed to making real changes; but our biggest challenge is to get more local people involved, both on the Board and in helping to run community activities. Our aim is to develop a real community spirit and make a difference. The day the action stops and the talking continues, is the day I think we will cease to be.

Peel & Barnfield Neighbourhood Management Board

CHAIRMAN:	Cllr GRAHAM JONES	Peel Ward
VICE-CHAIR:	JOYCE PLUMMER	
Community members:	Michael Clarkson Roy Hyland Brenda Ratcliffe Joanne Thompson* Joyce Kenyon*	Tony Hindley Andrew Kershaw Sheila Walker Shane Thompson*
	(* Community members looking to join — summer 2008)	
Ward Councillors:	Cllr Bernard Dawson Cllr Tony Dobson Cllr Paul Barton Cnty Cllr Wendy Dwyer	Peel Barnfield Barnfield
Officers:	Gill Murray Ann Roberts Barbara Sharples PC Chris Emmett Andrew Whittaker	Neighbourhood Regeneration Officer HBC Area Council Co-ordinator Hyndburn Community Network Lancashire Police Hyndburn Leisure

Costs for 2007-2008

BUDGET: £65,351.26



EXPENDITURE

Peel & Barnfield Neighbourhood Management funding was used to fund



Neighbourhood Office on Nuttall Street.



Staff:

1 Neighbourhood Regeneration Officer p/t
1 Admin Support Officer p/t

2 Caretakers — Neighbourhood Pride Team



Community initiatives and projects

CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



ACTIVITIES & ACHIEVEMENTS



Working across the Peel & Barnfield area is the '**COMMUNITY PRIDE TEAM**' providing care-taking and general environmental clean-up services. The 'Community Pride Team' work very closely with the Hyndburn Council's Cleansing Services staff providing an additional service in the area. Since the 'Community Pride Team' have been operating there has been a noticeable improvement in the visual appearance of the area.

A regular schedule ensures that the Team visit all of the area at least once a week, with known hot spots receiving more frequent visits.

WOODNOOK PRIMARY SCHOOL is not only important to its staff and pupils, but plays a key role in the local community. In March 2008 pupils were invited to design posters on the theme of 'What makes me happy ...'. Over 40 designs were produced and these were printed onto large, window size posters to be put up on the windows of empty properties in the Woodnook area.

Organised by Neighbourhood Management this was a partnership activity with Area Councils providing funding for the winning prize, Community Police Team going into the school and working with the pupils, Community Safety Partnership funding the large posters and the 'Pride Team' putting up the finished posters on empty properties owned by Accent Housing.



VISUAL BLIGHT; Working with Hyndburn Council's Environmental Improvements Working Party (formally the Blight Sites Working Group) the Neighbourhood Management Team have been logging and reporting visually blighted sites and buildings across the area.

Small scale issues, such as the backyard shown below, are either dealt with via a letter from the Neighbourhood Management office, or by an initial clean up using the Community Pride Team. Where this is not practical, or for persistent and repeat offenders, the Neighbourhood Management Team work closely with the Council's Environmental Health Officer or the Council's Environmental Improvements Working Party.



CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



Hyndburn Neighbourhood Team
Peel & Barnfield
Funded by Elected East Lancashire

ACTIVITIES & ACHIEVEMENTS



The Neighbourhood Management Board has been involved in supporting the use of **SELECTIVE LANDLORD LICENSING** measures since they first became available.

With an exceptionally high level of private landlords in the area Selective Landlord Licensing, along with other measures and activities, would seem to be a useful tool in dealing with landlords who fail to maintain their property or manage tenants correctly. Residents and Landlords in the area are being consulted on the proposals prior to an application being submitted to the government's Communities and Local Government.

Providing **REGULAR SURGERIES** for partner organisations has become a key role for the **Neighbourhood Management Office** on Nuttall Street.

Lancashire Police, Fire & Rescue, St Vincent's Housing and Oasis One Life (Debt Counselling) all use the office on a regular basis. The Office has also become a key information and reporting point for local residents with high level of usage being achieved in a relatively short period of time.



In the first 6 months of 2008 an average of 78 enquiries, either in person or by telephone were received at the office each month, with one month recording 94 enquiries.

As the office is currently only open on Monday, Wednesday & Friday mornings this indicates a clear need for this facility in the area.

Providing activities for young people has always been a priority for the Neighbourhood Management Board, especially linked to the school summer holiday period.

The **GO PEEL Event** was arranged to give young people an opportunity to 'sample' a range of sports from archery to cricket, football, rugby and cycling. Over 40 young people from the Peel area attended the event held at Peel Park School on 16th August 2008.

T-shirts were provided by the Area Council and St Vincents' Housing Association with the local Asda store providing picnic lunches for all those taking part. Accent Regeneration provided free water bottles and sports bags.



CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



COMMUNITY ENGAGEMENT

NEAT Streets



NEAT STREET initiatives, organised jointly with the Community Safety Partnership have taken place in the Peel and Woodnook areas during the year. This multi-agency initiative aims to highlight a wide range of environmental issues in a neighbourhood and brings together partners from Hyndburn Council Environmental & Cleansing Services, Parks & Open Spaces, Fire & Rescue, Police and the Youth Offending Team. Local Resident Associations assisted in the initiative which included providing information and advice to every house in the area, and the provision of a number of skips for residents to safely dispose of large household rubbish items.

In Woodnook in March 2008:

- 6.5 Tonnes of rubbish was disposed of by local residents
- 80 Statutory warning letters sent by Environmental Health
- 18 Insecure properties boarded up
- 2 Dog Control orders issued
- 180 extra police operating hours in the area.

COMMUNITY WALK-ABOUTS take place on a regular basis, covering an average of three streets on each occasion. These are multi-agency activities and often include members of the Neighbourhood Management Board. Issues are noted and reported back to the relevant agencies and will range from fly-tipping in back alleys to damaged street lights and pavements. The 'Community Pride Team' support the Walk-Abouts, often removing fly-tipping as the walkabout takes place.



Neighbourhood Office and contact information



PEEL & BARNFIELD NEIGHBOURHOOD TEAM

Neighbourhood Office
62 Nuttall Street, Accrington
Lancashire, BB5 2HL

Neighbourhood Services Co-ordinator,
Gill Murray can be contacted on:
01254 237221

Neighbourhood Management in Peel & Barnfield is funded through ELEVATE — Housing Market Renewal programme in Hyndburn and is delivered by Hyndburn Borough Council in partnership with Accent Regeneration.



CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



Hyndburn Neighbourhood Team
Church, Central & Milnshaw
Funded by Elevate East Lancashire

CHURCH, CENTRAL & MILNSHAW



Jean Battle
Chair of Church,
Central & Milnshaw Board

I would like to start by thanking all the Team and Board members for their hard work over the year and for the positive impact that has made in the area.

Again, this year a lot has been achieved, and we have seen substantial additional external funding brought into the area.

It has been good to see the amount of partnership working that has taken place with a wide range of agencies from **Lancashire County Council, Police** and the **Primary Care Trust, to Aawaz Ladies Group, Hyndburn Cultural Association, Groundwork** and **Sparkle Dance Troop!**

Partnership working has allowed us to deliver projects and initiatives that otherwise would have either not happened or not to standard that we have been able to achieve.

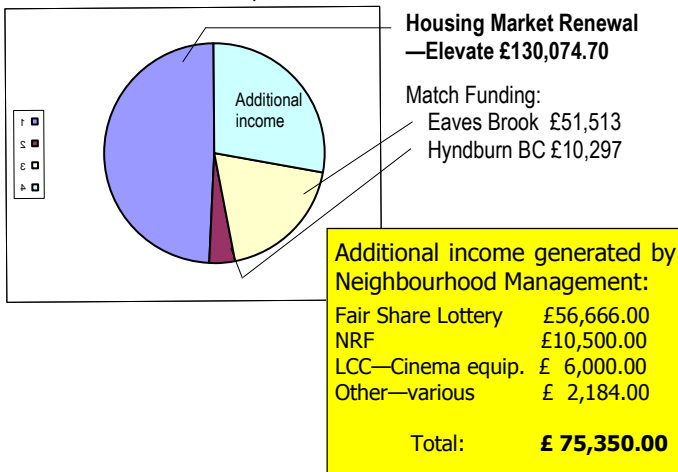
Neighbourhood Management is making a difference in the area; is involving local residents in the process and has become an important part of life in this area.

Church, Central & Milnshaw Neighbourhood Management Board

CHAIR:	Cty Cllr JEAN BATTLE	LCC Councillor
VICE-CHAIR:	ALAN PEARSON	
Community members:	Father Ashton Sue Cook Karen Holman Patricia Pearson Bernard Scully Joe Treacey	Richard Cliffe Zulekha Dala Roger Jepson Joan Pilkington Doreen Scully
Ward Councillors:	Cllr John Broadley Cllr Joan Smith Cllr Claire Pritchard Cllr Malcolm Pritchard Cllr Allah Dad Cllr Mohammed Ayud Cllr Munsif Dad	Church Church Milnshaw Milnshaw Central Central Springhill
Officers:	Paul Stanners Shameem Khan Melanie Martin Roz Saumtally Linda Dean PC Lisa Evans	Neighbourhood Management Manager Neighbourhood Regeneration Officer Neighbourhood Regeneration Officer Assistant Neighbourhood Regeneration Officer HBC Area Council Co-ordinator Lancashire Police

Costs for 2007-2008

BUDGET: £267,234.70



EXPENDITURE

Church, Central & Milnshaw Neighbourhood Management funding was used to fund



Neighbourhood Office on India Street.



Staff:
2½ Neighbourhood Regeneration Officers
1 Administration Assistant
1 Neighbourhood Manager (50% of time)



Community initiatives and projects

CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



Hyndburn Neighbourhood Team
Church, Central & Milnshaw
Funded by Elevate East Lancashire

ACTIVITIES & ACHIEVEMENTS



Exercise Class - Community Health Initiative

Other health initiatives have been delivered in partnership with WEIGHTWATCHERS and the local ASDA Stores.

The Neighbourhood Management team have continued to co-ordinate the delivery of a wide range of **COMMUNITY HEALTH INITIATIVES**. Initially funded by SRB6 funds, some of the initiatives are now being continued beyond the end of the SRB6 funding period through support of East Lancashire Adult Learning.

Projects delivered as part of the Community Health Initiatives:

- MOT Health Checks
- Exercise Classes
- Ladies Keep Fit
- Healthy Eating Puppet Show
- Healthy Eating for BME children
- Gentle Aerobics
- Cook & Taste Sessions
- Smoking Cessation
- Line Dancing
- Tai Chi

Working with Hyndburn Cultural Association and a number of other partners a **SUMMER SPORTS SCHEME** ran during the school holidays (summer 07). Activities took place at Hyndburn park School, the Sports Centre at The Stables. Despite the poor weather in **Summer 2008** over 150 young people were involved in 6 weeks of activities such as football, cricket, netball and street dance. Based at Hyndburn Sports Centre, local Community Police PCSOs provided much of the coaching.



NEIGHBOURHOODS TOGETHER

This Social Enterprise has been developed by local residents in the Church, Central & Milnshaw Neighbourhood Management area.

Primarily it's aim is to provide surplus income to support long term neighbourhood working, but in doing so the aim is also to provide a useful and important handyman service to the community, employing local people and providing training opportunities in the area.

Funded by FAIRSHARE Lottery funding **Neighbourhoods Together** operates across the five wards of Church, Central, Spring Hill, Peel and Barnfield.

One of the SRB6 funded projects, carried out in partnership with Groundwork was improvements to **JAUCOURT STREET**, an unadopted road that is a key access route for children attending Hyndburn Park School.

As well as improvements to the footpath and landscaping works a new surface was laid on the road using re-cycled tarmac. Groundwork worked with pupils from the school in the design of the landscape work and the layout of the footpaths.

In Autumn 2007 a **BIKE REPAIR** project was developed in partnership with the local Police Community Support Officers.

Over 45 young people signed up to the 10 week course which covered basic bicycle maintenance and including ensuring that all the bikes had safety features such as lights and reflectors.



CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



Hyndburn Neighbourhood Team
Church, Central & Milnshaw
Funded by Elevate East Lancashire

ACTIVITIES & ACHIEVEMENTS

Discussions between one of the Neighbourhood Management staff and the community police team have resulted in a **COMMUNITY POLICE VEHICLE** being provided for the area. Funded by Eaves Brook Housing the vehicle carries the logos of Lancashire Police; Church, Central & Milnshaw Neighbourhood Management and Eaves Brook Housing. Since the vehicle came into use in March the local police team have used the vehicle to enable them to cover wider areas whilst on patrol.



Launch of the Community Police Vehicle



Back Yard Design - Opening Event

In a joint project involving Elevate, Eaves Brook Housing, Lancashire County Council and students from Myerscough College a **BACK YARD DESIGN** competition was launched. The winning design was built in the back yard of the, then, Neighbourhood Management Office on India Street, and officially opened in September 2007. The design included a large number of planting boxes containing both flowers and edible vegetable and salad plants. Ongoing maintenance of the garden has now been taken on by local community groups.

The success of the design has led to a project to offer **GARDEN BOXES** to residents across the Accrington and Clayton areas. Over 45 boxes were distributed in summer 2008 and plans are being developed to provide seeds and compost to residents to replant these for next year.



Garden Box being delivered to a local resident

The **YNOT YOUTH PROJECT** is a multi-agency approach to providing early intervention support for vulnerable young people and their families. Launched in August 2008 initial partners include Lancashire Police, Youth Offending Team (YOT) and GRIP with other partners expected to join as the project develops.



Over £60,000 funding has also been obtained to establish Entry To Employment (E2E) courses over the next three years.



THE NORTH LANCs
TRAINING GROUP LTD

Recent partner, North Lancs Training Groups is working with YNOT to establish a weekly Snooker Youth Club providing coaching and 'trick shot training' for young people.



Working in partnership with the AREA COUNCILS has enabled the local Neighbourhood Management Team to provide 10 skips for **COMMUNITY CLEAN UP** sessions during the year, helping to make the area a cleaner, tidier place to live.

A Community Safety Partnership led NEAT Street initiative also took place at the end of June 2008 resulting in 10 Tonnes of rubbish being removed and over 15 Fire Home Safety checks being undertaken.

NEAT Streets

CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



Hyndburn Neighbourhood Team
Church, Central & Milnshaw
Funded by Elevate East Lancashire

COMMUNITY ENGAGEMENT



The neighbourhood Management Team joined forces with Eaves Brook Housing to stage their own '**STRICTLY COME DANCING**' in December 2007. Over 85 local residents took part in the evening with professional dancer from Sparkles Dance Troup encouraging everyone to become involved. The event provided an opportunity to work through a questionnaire with residents about their perceptions of the neighbourhood, plus a number of questions about their health, healthy life style and health provision.

The monthly **COMMUNITY CINEMA** provides regular opportunities to engage with local residents on a wide range of issues. As well as Neighbourhood Management questionnaires the Community Cinema is often used by partner agencies as a means of engaging with local residents. Lancashire Police, Fire & Rescue and Age Concern, have been involved in Community Cinema events during the part year. Originally established as a facility for over 55s the Community Cinema has recently undertaken showings with younger audiences.



The regular neighbourhood **WALK-ABOUTS**, usually covering about 5 street every two weeks, also provide opportunity for community engagement. Issue Cards are delivered to every house on the route in the previous week and residents can place these in their front window as an indication that they would like a member of the Walk-About Team to call and discuss their issues.

The **STREET AMBASSADOR** network provides links into the local community with information and issues being passed to the Neighbourhood Management Team on a regular basis.

Neighbourhood Office and contact information



CHURCH, CENTRAL & MILNSHAW NEIGHBOURHOOD TEAM

Neighbourhood Office,
Hyndburn Road
Accrington, Lancashire, BB5 1SD

Tel: 01254 879356 Fax: 01254 8795123

Neighbourhood Management in Church, Central & Milnshaw is funded through ELEVATE — Housing Market Renewal programme in Hyndburn and is delivered by Hyndburn Borough Council in partnership with Eaves Brook Housing.

CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008

CLAYTON LE MOORS



Cllr Janet Storey
Chair of
Clayton le Moors
Board

The Neighbourhood Management Board, working in conjunction with the Area Councils continues to go from strength to strength with all the projects working well and continuing to help the residents.

The Computer Suite in the Youth Club, which seemed to be slow in taking off, has now resulted in several young men going into full time employment and others going back into education and training.

The Fitness4Boxing attracts large numbers, and one of the coaches has won an award for Best Sports Coach in Hyndburn. **The Jammin'** sessions are proving we have our own "X Factor" producing very talented musicians. And whilst perhaps **Clayton Park Rangers FC** do not win every match their team spirit is amazing! All these projects, started with the help of the Neighbourhood Team, are now run by residents who know that Neighbourhood Management support is still there if needed.

The Signs of Life plaques are in place and I do know how important the input from local people was on this scheme. **The Cinema Club** is attracting more people every time, whether this is due to the quality of the films or our Neighbourhood Officer Kenny's winning ways I'll let you guess!

In Clayton we have overcome the disappointment of not being awarded the large amount of money from Elevate to "to do up properties" and what we have done with Neighbourhood Management is to create a community that is investing in the people of the area and working together to improve everyone's life.

Clayton Neighbourhood Management Board

CHAIR: Cllr JANET STOREY

VICE-CHAIR: REAN HENKS

Community members:

Travis Brierley
David Cross
Tom Holland

Phil Clarke
Geoff Hill
Yvonne Wilson

Ward Councillors:

Cllr Nick Collingridge
Cllr Miles Parkinson
Cllr Susan Haworth

Clayton le Moors
Altham & LCC Councillor
Altham

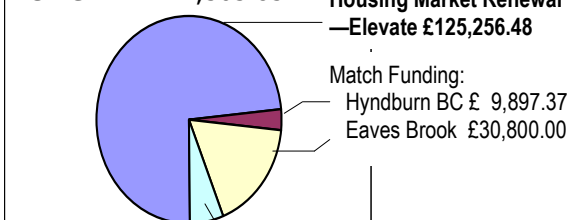
Officers:

Clive Hart
Alison Haworth
Kenny Haslam
Paul Stanners
Ian Marfleet
Ursula Reilly
PCSO Tracy Braithwaite

Neighbourhood Regeneration Officer
Neighbourhood Regeneration Officer
Assistant Neighbourhood Regeneration Officer
Neighbourhood Management Manager
HBC Regeneration Officer
HBC Area Council Co-ordinator
Lancashire Police

Costs for 2007-2008

BUDGET: £171,503.85



EXPENDITURE

Clayton Neighbourhood Management funding was used to fund



Neighbourhood Office on Arthur Street.



Staff:

2 Neighbourhood Regeneration Officers
1 Assistant Neighbourhood Officer
1 Neighbourhood Manager (50% of time)



Community initiatives and projects

CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



ACTIVITIES & ACHIEVEMENTS



All three of the key **YOUTH ACTIVITIES—BOXING/FOOTBALL/JAMMING** in Clayton continue to be well supported by local young people. The Fitness For Boxing Sessions are now running at capacity and are working with Sandy Gate Boxing Centre in Burnley to help and support those young people who wish to go onto full competition boxing.



Clayton Park Rangers FC is now running u11, u13 and a 5-a-side teams. New strip sponsors for the 08/09 season include Sparth House Hotel, Optical Direct, Eaves Brook Housing and Area Councils.

The original 'Jamming Session' musicians who formed the band "Section 5" have performed at a number of local music festivals as well as at the second Clayton Rock Nite event.

In the summer of 2007 the Neighbourhood Management Team conducted a series of promotional events themed around **HEALTH**, held at CLM Youth & Community Centre. The events put an emphasis on young persons sexual health but encompassed all sections of the community. The events were provided by relevant agencies such as Early Breaks, The Oral Health Team, Homewise, Age Concern and the SHOUT Team. The start of the sessions was timed to coincide with the opening of the Information and Resource Centre. Funding was also used to train professionals in Clayton in TEASE with the aim of reducing sexual exploitation of young people.



Mayor Of Hyndburn at the opening of the new Information Centre

In June 2007 a new **INFORMATION RESOURCE CENTRE** based in the Youth & Community Centre was opened. Developed as a joint project with Lancashire County Council, funding and sponsorship were secured through Eaves Brook Housing and building contractor ROK. Since the centre opened a **Job Club** facility has been established with 8 young people using the service. 5 have achieved AQAs with 5 securing either employment or going into further education.

Working in partnership with Hyndburn Homewise, Fire & Rescue and the Community Safety Partnership a programme of domestic **GAS SAFETY INSPECTIONS** were carried out in the area. The initial survey for the project indicated that:

- Nearly 90% of households had not had a gas inspection within the previous 12 months
- Over 60% of households had not had an inspection for over 2 years
- Of those households inspected, only $\frac{1}{3}$ passed
- 17% of households had dangerous installations or appliances needing disconnection

35 households had appliances serviced as part of the project.



The monthly **COMMUNITY CINEMA** provides regular opportunities to engage with local residents on a wide range of issues. As well as Neighbourhood Management questionnaires the Community Cinema is often used by partner agencies as a means of engaging with local residents. Lancashire Police, Fire & Rescue and Age Concern, have been involved in Community Cinema events during the past year. Originally established as a facility for over 55s the Community Cinema has recently undertaken showings with younger audiences.

CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



ACTIVITIES & ACHIEVEMENTS

With ideas drawn from discussions with local residents community artists Ruth Evans and John Spedding have produced **"THE STATIC VISION"** piece of artwork telling part of the story of the history of Clayton. PK Printers allowed a window in their premises to be used and the artwork has made a major improvement to the visual amenity in the area.

Artists Ruth and John have also been working with residents on developing a series of **"SIGNS OF LIFE"** plaques to be installed on buildings around the town. Each plaque again tells part of the story of Clayton. A copy of one of the plaques, commemorating the Accrington Pals Regiment is being sent to the Pals memorial in Somme, France.



Working with East Lancs Adult Learning a **CALLIGRAPHY COURSE** has been delivered in the area for the past 2 years. The Course has proved to be very popular with residents and has moved from the NM office to the Arthur Wilson Centre to accommodate the increasing numbers. Students on the course, who cover a wide age range, have said that the course has given them a chance to further their artistic abilities as well as an opportunity to meet other residents.

CLAYTON ADVICE SERVICE FOR TENANTS & LANDLORDS (CASTLE) is a scheme currently being developed in partnership with Shelter and Hyndburn Borough Council to provide advice and assistance to both tenants and landlords. A need for this was identified as a result of consultation work undertaken as part of a face lifting scheme in the town. A delivery model has been identified and work is underway to secure adequate funding to enable the project to move forward.

The Neighbourhood Management Team have assisted the PROSPECTS Foundation to introduce local Primary Schools to the **ECO SCHOOL** concept.

By encouraging pupils to take responsibility for the environmental management of their school, they will develop an increased sense of responsibility for their surroundings. Mount Pleasant is now a registered Eco School and working towards Bronze Flag Status with All Saints eager to join the project later this year.



PCSO Tracey Braithwaite in the Police Base

A major **COMMUNITY SAFETY ISSUE** in the area is street drinking. Following some initial consultation to assess the demand for a "No Alcohol Zone" in the town this initiative is now being considered as a borough wide scheme by Hyndburn Borough Council and Lancashire Police.

The **CLAYTON & ALTHAM COMMUNITY BEAT TEAM** now have a Police Base within the Clayton NM Office. As well as being a reporting point for residents with issues and concerns the location of the base in the NM Office is helping to build and develop partnership working with the Police.

CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



COMMUNITY ENGAGEMENT

A **WINTER WARMER** event, run jointly with Area Councils in December 2007 included the switch-on of the Christmas Tree lights and the blessing of a new crib. Local shops stayed open late and over 100 residents sampled the traditional mulled wine and mince pies!

The Neighbourhood Management Team used the event as an opportunity to consult with residents on a number of issues about the local area.



Clayton's major community festival, **LARK IN THE PARK** is held each year and is attended by over 3000 people of all ages. The one day event is a mixture of music, entertainment and carnival and provides an ideal opportunity for a range of community engagement activities.

Neighbourhood Management has attended the event each year and used it to consult residents on a range of issues, as well as raise awareness of neighbourhood management.

The regular neighbourhood **WALK-ABOUTS**, usually covering about 5 street every two weeks, also provide opportunity for community engagement. Issue Cards are delivered to every house on the route in the previous week and residents can place these in their front window as an indication that they would like a member of the Walk-About Team to call and discuss their issues.

The **STREET AMBASSADOR** network provides links into the local community with information and issues being passed to the Neighbourhood Management Team on a regular basis.

Neighbourhood Office and contact information



CLAYTON LE MOORS NEIGHBOURHOOD TEAM

Neighbourhood Office,
Civic Hall Basement, Arthur Street
Clayton-le-Moors, Lancashire, BB5 5NR
Tel: 01254 875691 Fax: 01254 871319

Neighbourhood Management in Clayton-le-Moors is funded through ELEVATE — Housing Market Renewal programme in Hyndburn and is delivered by Hyndburn Borough Council in partnership with Eaves Brook housing.

CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



Hyndburn Neighbourhood Team
Scaitcliffe & Spring Hill
Funded by Fair Share Lottery

SCAITCLIFFE & SPRING HILL



We are a new neighbourhood management team and so this report will be brief.

In the short time that we have been established our small working group have found this to be a very exciting and worthwhile project which has great diversity from organising residents days, sports events, neighbourhood inspections and clean ups, to liaising with our own and other residents committees about future requirements within the area.

So far it has been great fun to work with such a great team of people and I know this is the way foreword for all of us.

John Drinkwater

Chairperson - Springhill & Scaitcliffe Neighbourhood Management

Scaitcliffe & Spring Hill Neighbourhood Management Board

CHAIR:	JOHN DRINKWATER	
VICE-CHAIR:	DIANA FIELDING	
Community members:	M.Hall Father David Lyon Y. Shabbir M. Yaseen	S.Khan A. McKinlay Anthony Tomlinson Maulvi Yusaf
Ward Councillors:	Cllr Pam Barton Cllr Munsif Dad Cllr Mohammed Ayub Cllr Allah Dad Cnty Cllr Doreen Pollitt	Spring Hill Spring Hill Central Central LCC
Officers:	Mohammed Abid Linda Dean Sharon Burch Dave Perry PCSO	Neighbourhood Regeneration Officer HBC Area Council Co-ordinator YOT / YNOT Hyndburn Homes Lancashire Police

Costs for 2007-2008

BUDGET

£148,433 awarded from Fair Share Lottery for three years April 2008 — March 2011.

Delivery of Neighbourhood
Management : £ 118,433
Interventions & Projects: £ 30,000



EXPENDITURE

Scaitcliffe & Spring Hill Neighbourhood Management funding was used to fund



Neighbourhood Office in the Scaitcliffe Community Centre.



Staff:
1 Neighbourhood Regeneration Officer



Community initiatives and projects

CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



Hyndburn Neighbourhood Team
Scaitcliffe & Spring Hill
Funded by Fair Share Lottery

ACTIVITIES & ACHIEVEMENTS

A **FAMILY FUN DAY** was planned for Sunday 20th July to be held in Bullough Park. Organised with a number of partners including Youth Action@Hyndburn, LCC Youth Services, Hyndburn Cultural Association, Lancashire Police and Forward Thinking in Football the event is aimed at families from the Scaitcliffe, Spring Hill and Fern Gore areas.



Following on from the Family Fun Day a series of **SUMMER SPORTS EVENTS** have been arranged for each Sunday during the school summer holidays. A variety of sports activities are on offer with football coaching being provided by some of the Police Community Beat Officers



Organised in partnership with Central Residents Association a number of **COMMUNITY CLEAN-UP** events have been staged to help local residents dispose of unwanted items, rubbish etc. Events have been very successful and were well received by the local residents.

Events have taken place in the Hope Street and Primrose Street areas.

HELP AND ADVICE SURGERIES for all residents in the area have been set up and are already being well used by the local community. In addition, an appointment service has been established for local community groups and associations offering help and advice on issues that can affect their working, especially in the area of obtaining funding. All these sessions are proving to be popular and have been well used by the community.

Neighbourhood Office and contact information



SCAITCLIFFE & SPRING HILL NEIGHBOURHOOD TEAM

Neighbourhood Office,
Scaitcliffe Community Centre
Hannah Street, Accrington, BB5 0QX

Mohammed Abid - Regeneration Officer
tel: 01254 386285

E: mohammedabid@live.co.uk

Neighbourhood Management in Scaitcliffe & Spring Hill is funded by the FAIR SHARE Lottery fund and is delivered by the Scaitcliffe Community Centre. The Neighbourhood Management Board have opted to follow the pattern of other neighbourhood management areas in Hyndburn and wish to be seen as part of the Hyndburn neighbourhood Team

For general information about Neighbourhood Management in Hyndburn please contact:
Robert Ruston — Neighbourhood Management Co-ordinator
tel: 01254 380 609 fax: 01254 389599 e: neighbourhoodmanagement@hyndburnbc.gov.uk
Regeneration & Housing Services 20 Cannon Street, Accrington, Lancashire, BB5 1NJ

**If you require this information in a different format, for example large print,
audio or in different languages please let us know.**

CHANGING NEIGHBOURHOODS

Neighbourhood Management Annual Report 2007 - 2008



Hyndburn Neighbourhood Team
Neighbourhood Management in Hyndburn

Funded by Elevate East Lancashire



HYNDBURN

The place to be
an excellent council - as rated by the audit commission