



HYNDBURN

making Hyndburn a better place to live, work and visit

ENVIRONMENTAL HEALTH DEPARTMENT **NOISE POLLUTION**

You will be aware that the Environmental Health Department is a responsible authority under the Licensing Act 2003 and we have the right to make representations to the Licensing Authority at the time of applications or to request a review of a premises licence or club premises certificate at any time, once the licence is in force.

This department is aware of the need to protect the public from noise pollution. We have to be satisfied that you, the applicant, are promoting the Licensing Objectives, including the prevention of nuisance.

Your application form includes space for you to provide details (an 'operating schedule') of how you intend to prevent nuisance, and you should set out clear details of the actions and controls which you will or may have already implemented.

A properly completed application will preclude the need for us to make representations which may result in a formal hearing before the Licensing Committee.

THE COUNCIL REGARDS THE CONTROL OF NOISE AS AN ESSENTIAL ASPECT OF GOOD NEIGHBOURLINESS, CONTRIBUTING TO THE SUSTAINABILITY OF RESIDENTIAL AND COMMERCIAL COMMUNITIES

NOISE SOURCES

Applicants should consider the potential sources of noise and the hours when it may be generated. Factors for consideration will include:

- Music and speech, both amplified and not,
- Other internal activities including public address system,
- Use of open areas, for example beer gardens,
- Patrons queuing,
- Patrons and staff entering and leaving the premises and in its vicinity,
- Vehicles arriving, waiting, parking and departing,
- Deliveries and collections,
- Plant, including ventilation, machinery and associated equipment,
- Building structure and fabric thereof,
- Any other factors that may give rise to noise disturbance.

Many licensed activities can cause noise that is heard outside the premises and some of these will generate noise, which causes public disturbance.

Planned Management Measures for Control of Noise

All applicants should take account of the items listed below and include appropriate control measures in the 'Operating Schedule'.

This is a statement of management measures to be taken to prevent and control noise covering issues such as:

- Hours of operation
- Location of entry and departure points
- Door control
- Control and prevention of queuing
- Management of amplified and non- amplified music and speech/voices
- Steps to be taken to achieve good behaviour outside and inside the premises
- Communication with customers (signs, announcements and other means)
- Management and use of outdoor areas
- Steps to be taken to ensure customers leave quietly
- Advice to customers on departure routes
- Stewarded access to taxis and licensed taxis
- Arrangements for dedicated taxis to collect patrons in a manner so as to minimise any disturbance
- Arrangements for staff and patron parking
- Limits set on hours for servicing and delivery
- Guidance to drivers to limit noise during deliveries
- Communications with suppliers and service providers
- Providing quiet means for storage and movement of waste and recycling materials.

Sound Insulation and Sound Reduction Measures

These should provide information, as applicable, on an assessment of the existing sound insulation of the building fabric and how the following items are going to be achieved/addressed.

- Operational building layout to prevent noise escape
- Sound insulation measures to prevent airborne and structural transmission of noise and vibration to adjacent premises
- Attenuation measures to minimise noise breakout, and to prevent noise disturbance to the surrounding area
- Use of electronic sound limiters on amplification systems as alternative means of control
- Other measures to reduce structural transmission of noise and vibration

- Installation of acoustic doors and lobbies.

People arriving, departing and in the vicinity

Applicants should demonstrate that appropriate measures will be taken to limit noise from patrons and staff entering and leaving the premises and vehicles arriving, departing and in the vicinity to prevent avoidable noise disturbance to noise sensitive premises. The kinds of measures that may be used include:

- Installation of an acoustic lobby with inner and outer acoustic doors, designed to prevent both sets of doors being opened at the same time, except in an emergency, together with management arrangements to ensure this
- Signs and verbal advice to patrons on routes to take as they depart, to cause least disturbance
- Guidance to staff on their responsibilities to minimise noise from patrons as they arrive at and depart from the premises
- Arrangements for the calling of taxis, min-cabs, cars or limousine companies from within the premises and the collection of patrons by arrangement
- Arrangements with dedicated taxi, mini-cab, car or limousine companies to collect patrons in an agreed manner so as to minimise disturbance.

Deliveries, collections and servicing

The criteria relating to deliveries, collections and servicing are that the applicant must demonstrate appropriate measures that will be taken to limit noise from these sources and that these will prevent avoidable noise disturbance to noise sensitive properties. Such measures may include:

- Ensuring that deliveries, collections and operational servicing are carried out between 0800 hours and 1800 hours, except where access at other times is unavoidable and specific procedures are in place to limit disturbance.
- Guidance to drivers to switch off engines during deliveries, collections and servicing, and to minimise other noise caused by their activities. (Noise sensitive properties include all residential property, schools, hospitals, hotels, hostels.)