

Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form and return it to:
Environmental Protection Team, Scaitcliffe House,
Ormerod Street, Accrington, Lancs. BB5 0PF

Service User Number

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Hyndburn Borough Council

Branch Sort Code

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Bank or Building Society account number.

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Name(s) of account holder(s)

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Name and full postal address of your Bank or Building Society branch.

To: The Manager	_____
	<small>Bank or Building Society.</small>
Address	_____

	Postcode

For Hyndburn Borough Council Official Use Only.

This is not part of the instruction to your bank or building society.

Direct Debit payments will be made annually on the date agreed with, and advised by, Hyndburn Borough Council.

Payment Reference Number

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Instruction to your Bank or Building Society.

Please pay Hyndburn Borough Council Direct Debits from the account detailed on this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Hyndburn Borough Council and, if so, details will be passed electronically to my bank/building society.

Signature(s)	_____
Date	_____

Banks and Building Societies may not accept Direct Debit instructions for some types of account

The Direct Debit Guarantee



- ❖ This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- ❖ If there are any changes to the amount, date or frequency of your Direct Debit, Hyndburn Borough Council will notify you within 10 working days in advance of your account being debited or as otherwise agreed. If you request Hyndburn Borough Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- ❖ If an error is made in the payment of your Direct Debit by Hyndburn Borough Council or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society -if you receive a refund you are not entitled to, you must pay it back when Hyndburn Borough Council asks you to.
- ❖ You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Please turn over for further instructions to complete this document.

Please check and sign the following statement:

I confirm that I am the person who has signed the Direct Debit mandate overleaf and that I am authorised to sign such mandate for this Bank/Building Society account.

Signature: _____

Name: _____

Failure to sign the above statement, for this mandate, will delay acceptance of this mandate and may delay provision of the service to which it relates.

Where to send this form

By post to the address at the top of this page.

Your name and address including postcode

Customer Number:

If you have any further questions please contact us

- By Telephone – 01254 388111
- By e-mail – Invoices@hyndburnbc.gov.uk
- Online – www.hyndburnbc.gov.uk