



Environmental Services
Hyndburn Borough Council
Willows Lane
Accrington
BB5 0RT

E-Mail: wladmin@hyndburnbc.gov.uk

Date: 2019
Our ref: Commercial Waste
Ask for: Willows Lane Admin Team
Direct Line: 01254 356 266/213
Office Hours: Monday - Friday 09:00 -14:30

Dear Customer,

Non-Hazardous Commercial Waste and Recycling Service 1 April 2019 to 31 March 2020

Please see below the charges for our weekly commercial waste collection and recycling service. These charges include all Duty of Care documentation, a **FREE RECYCLING SERVICE** and collection/disposal of your residual waste. There are no hidden charges, like some of our competitors. The price below is the **TOTAL** price you pay.

With customers now paying by Direct Debit under our 'rolling contract' we have been able to absorb some of the rising operational costs, which ensure our prices remain very competitive. To further reduce our admin costs we can send all correspondence via email.

Residual Waste		
Container Size	Annual Payment	Monthly Payment
1100 litre	£1006.80	£83.90
660 litre	£772.80	£64.40
360 litre	£586.80	£48.90
240 litre	£519.60	£43.30
140 litre	£468.00	£39.00
Gold Sacks		
Collection Charge (annual only)	£391.20	
Gold Sacks x 100	£66.85	

Recyclable Waste		
Container Size	Annual Payment	Monthly Payment
1100 litre	Free	Free
660 litre	Free	Free
360 litre	Free	Free
240 litre	Free	Free
140 litre	Free	Free
Sack / Box		
	Free	Free

Recycling containers are emptied free of charge when we are contracted to remove your residual waste as per the 2019/20 pricing schedule above. Materials removed on this collection service are paper, cardboard and glass jars/bottles. Customers must be aware that additional charges will apply to any recycling container contaminated with any other types of waste as per Section 3 of the general conditions.

Payments due under this agreement shall be made either annually or monthly by direct debit in advance of collection. All payments are collected by the Council on the **22nd of the month prior to collections**. If a customer elects to pay annually, the whole payment will be taken by the Council on the **22nd March**. Collections will be suspended if payment is not received by these dates.

For customers using the sack collection service, the following pricing structure applies;



- An annual payment for the weekly waste collection and disposal service is £391.20
- The cost of 100 official Council gold sacks is £66.85 (minimum order for 100)
- For any customer who does not wish to collect the sacks from the Council's offices we can provide a delivery service at a cost of £30.00 per delivery.
- Only official gold coloured sacks provided by the Council will be collected.

Enclosed is The Contract, annual Waste Transfer Notes and a Direct Debit mandate.

You are now required to:

1. **Fully complete and sign the 'rolling' Contract.**
2. **Complete section (A) question 2, and section (B) question 1 and 2, then sign section (E) on all controlled waste transfer notes (Duty of Care documents).**
3. **Fully complete the Direct Debit mandate and sign both sides.**
4. **Return the Contract, Waste Transfer Notes and Direct Debit mandate in the FREEPOST envelope provided.**

Certified copies of both the Contract and Waste Transfer Notes will then be returned to you.

Under the Environmental Protection (Duty of Care) Regulations 1991, waste producers have a duty to ensure that all the information detailed on the Waste Transfer Note is accurate and that you keep any Waste Transfer Notes for a minimum period of 2 years

Hyndburn Council cannot dispose of hazardous waste and there are some examples below, (see Section 3 in the general conditions for further examples).

- **Asbestos, tyres, Plasterboard, Electrical Equipment, Paint/Oil, Light Bulbs or Tubes.**

As part of this contract, you must ensure you must provide the collection crew with unhindered access to the waste containers from 7.30 am on collection day.

For more information on your responsibilities, ways to help reduce your waste and container sizes, please visit the Council's website www.hyndburnbc.gov.uk

Please be assured of our best attention at all times and if we can be of any further assistance do not hesitate to call the telephone numbers above.

Yours faithfully



Mick Coyne
Waste Services Manager

